

Susan Paisley Eitel

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QUALIFICATIONS SUMMARY

Accomplished Leader; skilled program and project developer; excellent organizational skills; practiced multicultural collaborator; commitment; adept problem solver; excellent proposal writer; experienced and skilled educator; proficient public speaker; innovative planner and thinker; work very well under pressure; great sense of humor.

PROFESSIONAL EXPERIENCE

EITEL GLOBAL, LLC.

Jan 2016- Present *Founder / Rehabilitation Specialist*

Annapolis, MD

Consultancy services related to program monitoring & evaluation, proposal writing & review, country assessments on disability and rehabilitation, and other actions concerned with international disability / rehabilitation programs.

- *Aug 5-Sep 30, 2019 **Vietnam** (World Health Organization):* Systematic assessment of rehabilitation situation.
- *Mar 30-May 31, 2019 **Burma** (DAI Global LLC):* Develop a road map with recommendations to effectively program \$500,000 of U.S. Congressionally-directed funds to support physical rehabilitation programs.
- *Jan 21-Mar 30, 2019 **Laos** (Humanity & Inclusion):* Country assessment of rehabilitation situation utilizing World Health Organization tools, and situation analysis of physical therapy pre-service training program.
- *Aug 1-Sep 30, 2018 **Vietnam** (Management Systems International-MSI):* Technical support for Disability Project design development and addressing recommendations from the Whole of Project Evaluation (2018).
- *Jun 13-15, 2018 **Geneva** (World Health Organization):* Rehabilitation Support Package Training Workshop.
- *Feb 8-Jul 6, 2018 **Vietnam** (Management Systems International-MSI):* Whole of Project Evaluation Team Leader to assess progress of six rehabilitation-related programs toward achieving USAID's Project purpose.
- *Feb-May, 2018 **Annapolis** (World Health Organization):* Concept note development for scaling-up rehabilitation and assistive technology in Eastern European Countries.
- *Nov 28-Dec 11, 2017 **Uganda** (Blaze Sports International):* Adaptive sports facilitation in Kampala/Gulu.
- *Sep 10-Dec 18, 2017 **Oman** (World Health Organization):* Technical mission related to rehabilitation services within Oman's Ministry of Health.
- *May 17-Jun 30, 2017 **Annapolis** (World Vision):* Project proposal development for rehabilitation in Georgia.
- *Apr 10-Jun 10, 2017 **Annapolis** (World Education):* Draft Lao PDR Rehabilitation Strategy and Action Plan.
- *Feb 19-Feb 28, 2017 **Georgia** (World Vision):* In-country physical rehabilitation landscape analysis.
- *Jan 14-Jan 30, 2017 **Uganda** (Blaze Sports International):* Sports for Youth with Disabilities project launch.
- *Nov 29-Dec 30, 2016 **Laos** (Handicap International):* External evaluation of Lao PDR project, "Development of a Model for Medical Rehabilitation and Improvement of Quality Medical Rehabilitation Services".
- *Oct 6-Dec 15, 2016 **Laos** (John Snow Incorporated-JSI):* Team Leader/Rehabilitation Specialist for the Assessment of United States Government Disability-Related Activities in Lao PDR.
- *Aug 2016-Oct 2018 **Annapolis** (World Learning):* Project proposal development and review.
- *Aug 15-Oct 30, 2016 **Vietnam** (Management Systems International-MSI):* Evaluation Team Leader for countrywide Speech and Language Therapy Assessment.
- *Jul 20-Aug 2, 2016 **Tajikistan** (Mission East):* Mid-Term evaluation of Tajikistan project, "Hear My Voice".
- *Mar 14-May 31, 2016 **Burma** (Development Alternatives Incorporated-DAI):* Research/report on victim assistance and lessons learned from United States Agency for International Development project.

USAID Technical Support Contractor

Oct 2010-Dec 2015 *Senior Rehabilitation Advisor / New Editions Consulting, Inc.* *Washington, DC*

Administered the \$13 million/year Leahy War Victims Fund and the \$10 million/year Wheelchair Program.

- Crafted technical content for proposal requests, served on multiple technical review committees.
- Provided oversight to more than 60 disability programs in 40 countries valued more than \$85 million USD.

- Created the wheelchair strategy for the United States Agency for International Development (USAID).

Nov 2008-Oct 2010 Rehabilitation Advisor / Manila Consulting, Inc. Washington, DC

Administered the \$5 million/year Disability Program (proposal review, project monitoring, technical support).

- Instituted new systems for funding and tracking disability inclusive projects submitted by USAID Missions.

Pact Inc.

May 2005-Oct 2008 Country Representative/Disability Advisor Gulu/Lira, Northern Uganda

Designed and implemented a model small grants program during a period of conflict and post-conflict.

- Created all the materials and mechanisms used in the pilot projects: pre-award, monitoring and evaluation.
- Awarded and managed over \$1 million USD in small grants to 50 disability organizations.
- Guided organizations toward accountability, transparency and sustainability.

Vietnam Veterans of America Foundation

Mar 2002-Mar 2005 Physical Therapist/Technical Advisor Nairobi, Kenya

Piloted a regional disability project, encompassing six countries in Sub-Saharan Africa.

- Reviewed and analyzed project proposals.
- Designed tools and materials to monitor and evaluate project activities.
- Provided technical oversight, guidance, and evaluation for partner organizations.

Landmine Survivors Network

Nov 1997-Feb 2002 Director of Overseas Programs Washington, DC

Created innovative Amputee Support Networks in six mine-affected countries (Bosnia-Herzegovina, Jordan, Ethiopia, Eritrea, Mozambique, El Salvador).

- Developed objectives, tools, materials and processes needed for Network start-up.
- Provided oversight, guidance and support to all in-country teams through email and site visits.
- Coordinated and supervised department staff and consultants in Network-related activities.

Handicap International

Jan 1996-Jun 1997 Country Director/Technical Coordinator Luanda, Angola

Led an international multidisciplinary team to establish and run four prosthetic workshops in Angola (Benguela, Bailundo, Negage, and Lubango).

- Represented Handicap International to government ministries and non-governmental organizations.
- Provided technical and managerial advice to improve quality of care and access to services.
- Supervised and assisted expatriate staff in problem solving and setting organizational objectives.

Jun 1993-Jun 1995 Country Director Addis Ababa, Ethiopia

Planned, shaped and guided physical rehabilitation programs in collaboration with Ethiopian Government Ministry, and United Nations High Commissioner for Refugees.

- Managed two community based rehabilitation programs together with the Rehabilitation Agency.
- Implemented small-scale income generating projects for persons with disability.
- Monitored overall functioning of the program, advised and supervised local and expatriate staff.

Oct 1992-May 1993 Medical Coordinator Aranyaprathet, Thailand

Led team in closure of physical rehabilitation project (resulting from Cambodian refugee repatriation).

- Conducted disability survey in all refugee camps identifying vulnerable individuals.
- Advocated for human rights and equal opportunity of vulnerable groups in repatriation process.
- Planned and executed repatriation by ambulance of individuals with spinal cord injuries.

Nov 1990-May 1992 Project Manager/Physical Therapist Jijiga, Ethiopia

Established physical rehabilitation services in Somali refugee camps and surrounding areas near the Ethiopian/Somaliland border.

- Hired and trained Somali staff in fabrication of mobility devices and basic physical therapy.
- Initiated physical therapy services and provision of simple walking aids in local hospital.
- Promoted use of trained Somali staff in start-up of rehabilitation project in Somaliland.

Aug 1990-Oct 1990 Physical Therapist Bucharest, Romania

Upgraded basic care and environment in Romanian orphanage housing children with HIV/AIDS.

- Instituted guidelines for humane treatment of children to caregivers within the orphanage.
- Stimulated and encouraged the overall development of children aged 2-5 years old.

Nov 1988-Jun 1990 *Education Coordinator* *Aranyaprathet, Thailand*

Planned, wrote and tested a 4-volume training manual for Physical Therapy Assistants.

- Compiled information and experience from 8 physical/occupational therapists into draft text.
- Provided guidance and oversight in testing manual contents within Cambodian refugee camps.
- Finalized content, sequencing, illustrations and language to ensure continuity and simplicity.

U.S. Peace Corps

Jul 1988-Oct 1988 *Acting Health Program Manager* *Bangkok, Thailand*

Managed Peace Corps Health Program in Thailand in consultation with the Country Director.

- Supervised and counseled over 40 health volunteers, negotiated with their Thai counterparts.

Apr 1988-Jun 1988 *Technical Coordinator* *Bangkok, Thailand*

Mentored new Peace Corps volunteers and provided orientation and training to work in Thailand, Thai culture, and processes and policies within Peace Corps Thailand.

Feb 1986-Apr 1988 *Physical Therapy Instructor/Volunteer* *Chiang Mai, Thailand*

Served as a member of the Physical Therapy Department at Chiang Mai University.

- Provided clinical supervision and classroom instruction for 30 university-level physical therapy students.
- Developed and taught the first course on prosthetics (amputation, exercise, prosthesis, gait training).
- Introduced methods of participatory approach, course evaluation, and constructive feedback.

Rehabilitation Institute of Chicago

Oct 1983-Jul 1985 *Physical Therapist* *Chicago, Illinois*

Worked as a member of a multidisciplinary team in the comprehensive care of individuals with spinal cord injury, head injury, stroke, amputation, or other types of neurological impairment.

EDUCATION

Master of Arts in Education (1990)

Focus on Adult Instructional Management

Loyola University

Chicago, Illinois

Bachelor of Science in Physical Therapy (1983)

Northwestern University

Chicago, Illinois

PROFESSIONAL ASSOCIATION

American Physical Therapy Association (APTA) – Member
 APTA Academy of Geriatrics, APTA Aquatic Section - Member
 APTA Global Health Special Interest Group (GHSIG) – Member
 Licensed Physical Therapist – Colorado and Maryland (active)

ADVISORY CAPACITY

International Society of Wheelchair Professionals (ISWP) – Advisory Board Member
 Physiopedia – Advisory Board Member
 Health Volunteers Overseas (HVO) – Board of Directors
 Miracle Feet – Board of Directors

LANGUAGES (ILR Levels)

French: 2+; Spanish: 1; Thai: 0+; Portuguese: 0.

REFERENCES

Available upon request